

# The power of Cultural Intelligence CQ beyond words and borders

"Have you ever been in a room where everyone was speaking the same language—yet somehow, no one seemed to understand each other? Communication goes far beyond words—it lives in our gestures, our values, our pace, and our perceptions. That's where Cultural Intelligence, or CQ, becomes our greatest superpower."

In the Keynote **The power of Cultural Intelligence CQ beyond words and borders** the audience can expect learnings connected to

#### **Understanding Trust Across Cultures**

Trust varies significantly across cultures; Scandinavia has high trust and low corruption, unlike some other regions. Trust is built by understanding what different people need and want in diverse cultural contexts.

#### **Cultural Intelligence is Essential**

Mastering cultural intelligence involves curiosity, respect, and behavioral flexibility. Embrace diversity of thought and view cultural differences as opportunities, not challenges. Be aware that "we see things as we are," highlighting the importance of self-awareness and empathy.

#### The Complexity of Culture

Culture is composed of visible elements (language, dress, food) and invisible elements (values, beliefs, mental models) Challenging biases and understanding the underlying systems is crucial for effective leadership

### Frameworks and Models for Cross-Cultural Understanding

## Turning Cultural Diversity into Strategic Advantage and Understand the Power of Cultural Diversity

Recognize how cultural differences can be a source of innovation, creativity, and competitive edge in global business.

#### **Leading Beyond Language**

Explore what it genuinely means to lead effectively in environments where the local language is not spoken.